



**Monday, 16th April**

17:00 **01-04-001A General Assembly**  
Gold Hall, Level 0  
Chair: TBC

18:00 **02-06-002A Welcome Reception**  
Grand Hall 1, Level -1  
Chair: Sharon Bailey

**Tuesday, 17th April**

09:00 **04-04-004A Opening Session, Key Note**  
Gold Hall, Level 0  
Chair: Sharon Bailey

10:15 **Coffee Break**  
Grand Hall 1, Level -1

10:45 **08-01-008A Getting the inside track on research funding**  
Meeting Studio 211-212, Level +2  
Chair: Therese Claffey - \* Research

10:45 **Getting the inside track on research funding**  
» Therese Claffey

10:45 **08-03-010B Project Management: How About Change Management**  
Meeting Studio 214-216, Level +2  
Chair: Christine Robinson, TII Secretary General, Luxembourg

10:45 **Project Management: how about Change Management, for a change?**  
» Yoram Lev Yehudi

10:45 **08-04-011A At the heart of Grant Writing**  
Gold Hall, Level 0  
Chair: Annika Glauner

10:45 **At the heart of Grant Writing**  
» Lotte Jaspers

10:45 **08-05-012A Lump sum funding**  
Silver Hall, Level 0  
Chair: John Donovan

10:45 **Lump sum funding: a researchers' dream come true?**  
» Michael Schijns and Martin Baumgartner

10:45 **IS-1 Interactive Session - Speed Dating 1**  
Grand Hall 1, Level -1 - TBC  
Chair: Esther Philips & Anna Kivilehto

**Legal Considerations and Facilitating Sponsored Research**  
» James Casey, Esq. and John Carfora

**'What is real world impact?' Looking at impact across a spectrum of influence, attention and affecting change**  
» Harriet Bell and Laura Stanley

**The Benefits of Attending an NCURA conference for Research Administrators and Electronic Research Administrators**  
» Cristina Corvo and ANABEL VELASQUEZ

**Participatory Open Science Policy Planning – Case Study Of The Open Research Cycle Policy, University of Turku**  
» Erika Lilja

**EARMA Intro**  
» Sharon Bailey

10:45 **PK-1 Pecha Kucha Session 1**  
Meeting Studio 213-215, Level +2  
Chair: Anja Hegen



	<p><b>How to become a world top 300 University</b> » Silke Blohm and Simon Kerridge</p>		
	<p><b>What are the factors that shape university research management within small contexts? - Presenting the results of a PhD study</b> » Christian Bonnici</p>		
	<p><b>Centres of Expertise: the Dutch approach for successful academic-industrial partnerships</b> » Erik Doves and Frans Genee</p>		
	<p><b>Impact inside - lessons learned from setting up a proactive pre-award research management system</b> » Borbala Schenk</p>		
11:15	<p><b>08-03-010A Innovation Dialogue - Energize, Commercialize, Internationalize</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Christine Robinson, TII Secretary General, Luxembourg</p>		
11:15	<p><b>Innovation Dialogue - Energize.Commercialize.Internationalize</b> » Bruno Woeran, Akash Bhavsar, and Peter Mogyrosi</p>		
12:00	<p><b>09-04-048A The EU has one year to make up its mind, ao on FP9!</b> <i>Gold Hall, Level 0</i> Chair: David Lauder</p>		
12:00	<p><b>The EU has one year to make its mind up, ao on FP9 !</b> » Kurt Deketelaere</p>		
13:00	<p><b>Lunch</b> <i>Grand Hall 1, Level -1</i></p>		
14:15	<p><b>11-01-022A EARMA PD Group</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Nik Claesen</p>		
14:15	<p><b>How can EARMA help you to build your competence and improve your career as RMA?</b> » Ragnar Lie</p>		
14:15	<p><b>11-02-023A Idox (Sponsor)</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Idox</p>		
14:15	<p><b>11-03-024A RA2KT2Impact - Adding commercializing thoughts very early to the proposal preparation process</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Katrin Reschwamm, EU Relations</p>		
14:15	<p><b>RA2KT2Impact - Adding commercializing thoughts very early to the proposal preparation process</b> » Bruno Woeran, Yoram Bar-Zeev, Annika Glauner, and Katrin Reschwamm</p>		
14:15	<p><b>11-04-025A Looking the evaluators over the shoulder - a survey amongst Danish H2020 evaluators</b> <i>Gold Hall, Level 0</i> Chair: Jan Andersen</p>		
14:15	<p><b>Looking the evaluators over the shoulder - a survey amongst Danish H2020 evaluators</b> » Torben Høøck Hansen and Cecilie Ydemann Hansen</p>		
14:15	<p><b>IS-2 Interative Session - Speed Dating 2</b> <i>Grand Hall 1, Level -1 - TBC</i> Chair: Anna Groenin &amp; Johan Akermann</p>		
	<p><b>Starting a public-private partnership can be as exciting as dating.</b> » Andree Schram</p>		
	<p><b>Approach To Research Management. Case Study</b> » Maria Alejandra Tejada Gómez</p>		
	<p><b>The History and Art of Research Administration Organizational Structures</b> » Denise Clark, Ann Holmes, and Dennis Paffrath</p>		
	<p><b>Clinical Trials and H2020: Squaring the circle</b> » Yoram Bar-Zeev and Yasmin Wachs</p>		



	<p><b>Winter is Coming! World-Wise Research Administration: Preparing Collaborative Proposals in a Global Research Environment</b> » Rebecca Hunsaker, Beth Brittan-Powell, and Ted Knight</p>		
14:15	<p><b>PK-2 Pecha Kucha Session 2</b> <i>Silver Hall, Level 0</i> Chair: Pasi Sihvonen</p>	15:15	<p><b>Coffee Break</b> <i>Grand Hall 1, Level -1</i></p>
	<p><b>U.S. funding opportunities for European researchers: An in-depth discussion</b> » Jennifer Ponting and Tiffany Blackman</p>	15:45	<p><b>14-01-027A Financial and legal aspects of state aid in the context of R&amp;D&amp;I activities</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Frank Heemsker</p>
	<p><b>H2020 Funding - Tips for Research Developers</b> » Catherine Halbert</p>	15:45	<p><b>Financial and legal aspects of state aid in the context of R&amp;D&amp;I activities</b> » Dace Karkle</p>
	<p><b>The new frontiers of Internationalisation: how Research Administration need to change to address complex challenges</b> » Guido Castelli</p>	15:45	<p><b>14-04-030A ERC (Invitation)</b> <i>Gold Hall, Level 0</i> Chair: Sharon Bailey</p>
	<p><b>Best practices in communicating and dealing with a U.S. federal agency from proposal to award closeout</b> » Jennifer Ponting and Tiffany Blackman</p>	15:45	<p><b>14-05-031A How to master communication, dissemination and exploitation strategies in Horizon 2020</b> <i>Silver Hall, Level 0</i> Chair: Erich Prem, FEATart.eu</p>
14:45	<p><b>11-04-025B Succeeding with Marie S. Curie Actions. Methods and experiences from the Technical University of Denmark</b> <i>Gold Hall, Level 0</i> Chair: Jan Andersen</p>	15:45	<p><b>How to master communication, dissemination and exploitation strategies in Horizon 2020</b> » Nikolaos Floratos</p>
14:45	<p><b>Succeeding with Marie S. Curie Actions. Methods and experiences from the Technical University of Denmark</b> » Barbara Spano and Frants Peter Stokholm Von Lüttichau</p>	15:45	<p><b>IS-3 Interactive Session - Speed Dating 3</b> <i>Grand Hall 1, Level -1 - TBC</i> Chair: Rebekka Steinmann &amp; Olaf Svenningsen</p>
14:45	<p><b>12-01-014D Rethinking impact – working with a broader definition of impact</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Esther Philips &amp; Anna Kivilehto</p>		<p><b>50 Shades of Social Media</b> » Maria Maunula, Anna Kivilehto, and Simon Kerridge</p>
14:45	<p><b>Rethinking impact – working with a broader definition of impact</b> » Bettina Uhrig and Stefan De Jong</p>		<p><b>Yes, we can't! Dealing with stress in research management</b> » Esther Philips and Jakob Feldtfos Christensen</p>
			<p><b>The Difference Between Subrecipients and Consultants</b> » Cristina Corvo</p>



15:45	<p><b>PK-3 Pecha Kucha Session 3</b>  <i>Meeting Studio 213-215, Level +2</i>                      Chair: John Donovan</p>	<p><b>From challenge to project – a demand driven approach for mobilization to Horizon 2020</b>                      » Hilde Inntjore and Karsten Aust</p>
	<p><b>Do Not Try This At Home: Letting Researchers Own Research</b>                      » John Donovan</p>	<p><b>Stakeholder Engagement in Research Proposals: Building up Successful Cooperation between Research Funding and Innovation Services</b>                      » Krister Talvinen and Katja Marjanen</p>
	<p><b>Value of Connected Research Systems – Importance of the Underlying Data and the Impact of Open Access</b>                      » Rachael Lammey</p>	<p><b>Combining brainpower to boost research support</b>                      » Esther De Smet</p>
	<p><b>Transforming analytics for better research governance: connecting the dots in the scholarly ecosystem to gather tangible insights and deliver value</b>                      » Wilfed Mijnhardt, Bo Alroe, and Catherine Williams</p>	<p><b>Culture, Communication and Process – an essential trinity in pre-award research support</b>                      » Jane Finnerup Johnsen and Per Fjordside</p>
	<p><b>Information Supply and Demand - Keep it SIMPLE</b>                      » David Baker and Kristoffer Lindell</p>	<p><b>Strategy for a durable STI cooperation between the EU and Japan</b>                      » Kumiko Nakayama</p>
15:45	<p><b>PS-1 Poster Session 1</b>  <i>Meeting Studio 214-216, Level +2</i>                      Chair: Anja Hegen</p>	<p><b>Ain't No Ranking High Enough: Building a research culture at a teaching and industry focused institution. A case study of Coventry University</b>                      » Laura Alav and Lisa Everitt</p>
	<p><b>About building a research support office and how to proceed to the next level</b>                      » Anders Wennstrom and Sussi Mikaelsson</p>	<p><b>Registration and validation of artistic research output</b>                      » Katrien De Smet</p>
	<p><b>University Research Governance: the pressure to publish and its effects (tensions) in the context of scholarly output</b>                      » Maria Alejandra Tejada Gómez</p>	<p><b>14-01-027B A Case Study in Compliance: US Federal Research Funding versus EU Research Funding</b>  <i>Meeting Studio 211-212, Level +2</i>                      Chair: Frank Heemskerck</p>
	<p><b>Working Across Borders - challenges of applying and accepting US Federal Grants</b>                      » Adelene Auyong</p>	<p><b>16:15 A Case Study in Compliance: US Federal Research Funding versus EU Research Funding</b>                      » William Ferreira and Elisabethann Wright</p>
	<p><b>Scouting ongoing projects for proposal potential</b>                      » Henrik Engell-Hedager and Lisbeth Breinholt</p>	<p><b>14-05-031B The Art of Dissemination. How to do it right with art? Unleashing the Formula</b>  <i>Silver Hall, Level 0</i>                      Chair: Erich Prem, FEATart.eu</p>
	<p><b>"In It For The Money?" – A Comparative Meta-Analysis of Research Activity Incentive Schemes Among European Educational Institutions</b>                      » Paul Hynds, John Donovan, and Amir Tabakovic</p>	



16:15	<b>The Art of Dissemination. How to do it right with art? Unleashing the Formula.</b> » Yoram Lev Yehudi and Anna Dumitriu
17:00	<b>16-01-034A A StoRM is brewing! RMA capacity development programme between the EU and Southern Africa</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Vanessa Ravagni
17:00	<b>A StoRM is brewing! RMA capacity development programme between the EU and Southern Africa</b> » Therina Theron and David Langley
17:00	<b>16-02-035A From Accession Number to Validation</b> <i>Meeting Studio 213-215, Level +2</i> Chair: David Lauder
17:00	<b>From Accession Number to Validation</b> » Annika Glauner, Regina Notz, and Jennifer Ponting
17:00	<b>16-04-037A Keynote: My Career in Research Administration</b> <i>Gold Hall, Level 0</i> Chair: Simon Kerridge
17:00	<b>My Career in Research Administration</b> » Colin Cooper
17:00	<b>16-05-038A New developments in core research infrastructures: identifiers for people, funding and organisations</b> <i>Silver Hall, Level 0</i> Chair: Aurelija Povilaike
17:00	<b>New developments in core research infrastructures: identifiers for people, funding and organisations</b> » Josh Brown

17:00	<b>IS-4 Interactive Session - Speed Dating 4</b> <i>Grand Hall 1, Level -1 - TBC</i> Chair: Rebekka Steinmann & Olaf Svenningsen, Frank Heemskerk & Jakob Feldtfos
	<b>Let's ramp up: increasing success rate of ERC proposals by applying proven methods for research validation</b> » Yoram Lev Yehudi
	<b>How to train engineers to become scientists</b> » Johannes Lundin Brockdorff
	<b>Views on excellent research support</b> » Jos Frantzen
	<b>How to build customized research support services in a large-scale university</b> » Ciro Franco
	<b>Fostering transdisciplinarity at Ca' Foscari University of Venice: the 'Research for Global Challenges' initiative</b> » Laura Fagarazzi and Dario Pellizzon
17:00	<b>PK-4 Pecha Kucha Session 4</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Katrin Reschwamm
	<b>Engaging academia with industry for both market and society-driven innovation</b> » Stephen Webb
	<b>Myth Busting Horizon 2020 – Re-invigorating Research Supports to Break Down Barriers.</b> » Dipti Pandya
	<b>Developing a dissemination and communication plan for your H2020 application or institution</b> » Dan Csontos



	<p><b>Perfecting your ERC-pitch: Techniques for delivering impactful presentations</b> » Dan Csontos</p>
17:30	<p><b>16-01-034B Fostering European STI internationalisation: the case of the European Network of Research and Innovation Centres and Hubs (ENRICH)</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Vanessa Ravagni</p>
17:30	<p><b>Fostering European STI internationalisation: the case of the European Network of Research and Innovation Centres and Hubs (ENRICH) in Brazil, China and USA</b> » Sara Medina, Robert Sanders, Carolina Turcato, and André Barbosa</p>
17:30	<p><b>16-02-035B BESTPRAC - Learnings and whats next? Creating pathways to professionalisation</b> <i>Meeting Studio 213-215, Level +2</i> Chair: David Lauder</p>
17:30	<p><b>BESTPRAC - Learnings and whats next? Creating pathways to professionalisation</b> » Jan Andersen, Martina Pöll, Anne Katrin Werenskiold, Ellen Schenk, Miriam Ryan, Vanessa Ravagni, Diana Pustula, and Rebekka Steinmann</p>
17:30	<p><b>16-05-038B Solving the impact challenge: Making impact work for a university</b> <i>Silver Hall, Level 0</i> Chair: Aurelija Povilaikė</p>
17:30	<p><b>Solving the impact challenge: Making impact work for a university</b> » Laura Fedorciow</p>
19:30	<p><b>Conference Dinner</b> <i>Autoworld</i></p>

Wednesday, 18th April	
09:00	<p><b>18-04-040A Researcher from Munich</b> <i>Gold Hall, Level 0</i> Chair: Anne Katrin Werenskiold</p>
10:15	<p><b>20-01-042A Rising stars: Working strategically with talented postdocs and young group leaders</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Mette Lange, Roskilde University</p>
10:15	<p><b>Rising stars: Working strategically with talented postdocs and young group leaders</b> » Mette Christiansen and Kirsten Gelting</p>
10:15	<p><b>20-02-043A Development and management of Centers of Excellence in Widening Countries</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Zygmunt Krasiński</p>
10:15	<p><b>Development and management of Centers of Excellence in Widening Countries</b> » Zygmunt Krasiński and Katarzyna Walczyk-matuszyk</p>
10:15	<p><b>20-03-044A Why do scientists need in-house support staff?</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Maria Maunula</p>
10:15	<p><b>Why do scientists need in-house support staff?</b> » Jörg Langwaldt, Lotte Jaspers, Stina Boedeker, and Claudia Dell'Era</p>
10:15	<p><b>20-04-045A EC2 (Second Day)</b> <i>Gold Hall, Level 0</i> Chair: Jag Pabla</p>



10:15	<b>20-05-046A LEAN activities in a research administration – results no one expected!</b> <i>Silver Hall, Level 0</i> Chair: Jan Andersen	11:45	<b>22-05-019A Legal, financial and administrative issues in dealing with non-H2020 Commission funding from a university perspective</b> <i>Silver Hall, Level 0</i> Chair: Oonagh Kinsman
10:15	<b>LEAN activities in a research administration – results no one expected!</b> » Tina Lewis	11:45	<b>Legal, financial and administrative issues in dealing with non-H2020 Commission funding from a university perspective.</b> » Miriam Ryan and Oonagh Kinsman
11:15	<b>Coffee Break</b> <i>Grand Hall 1, Level -1</i>	11:45	<b>22-06-020A ASTP-PROTON Europe</b> <i>Grand Hall 1, Level -1 - TBC</i> Chair: ASTP Proton Europe
11:45	<b>22-01-015A Preliminary findings from the global Survey of Research Information Management Practices</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Dipti Pandya	12:15	<b>22-01-015B The Project Portal: Toward next generation research management</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Paul Hynds
11:45	<b>Preliminary findings from the global Survey of Research Information Management Practices</b> » Rebecca Bryant, Pablo De Castro, and Anna Clements	12:15	<b>The Project Portal: Toward next generation research management</b> » Olaf Kelm
11:45	<b>22-02-016A Creating Social Impact through Living Labs in International Collaborative</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Anne Katrin Werenskiold	12:15	<b>22-05-019B Post Award Cornucopia</b> <i>Silver Hall, Level 0</i> Chair: Oonagh Kinsman
11:45	<b>Creating Social Impact through Living Labs in International Collaborative Innovation Projects</b> » Anna Kivilehto and Marita Holst	12:15	<b>Post Award Cornucopia: THE BIG H2020 VOTE</b> » David Lauder
11:45	<b>22-03-029E Springer Nature (Sponsor)</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Springer Nature	13:00	<b>Lunch</b> <i>Grand Hall 1, Level -1</i>
11:45	<b>22-04-018A Ethics</b> <i>Gold Hall, Level 0</i> Chair: Nik Claeson	14:15	<b>24-01-050A Globalisation and Competitiveness as a Challenge for RMA's: Views from Europe and Japan</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Marjolein van Griethuysen, NL



14:15	<b>Globalisation and Competitiveness as a Challenge for RMA's: Views from Europe and Japan</b> » Olga Gritsai, Tamaki Suzuki, Nori Miyokawa, Marjolein Van Griethuysen, Yoshie KAWAHITO, Kristian Bering, Yasuhiro Isobe, Yoshiyuki Shirakawa, Katsuhiko Tomita, and Eriko Amano
14:15	<b>24-02-051A How we give researchers more time to do research!</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Yulia Matskevich
14:15	<b>How we give researchers more time to do research!</b> » Anna-Karin Frih, Albert Svensson, Johan Åkerman, Helena Åkerberg, and Lovisa Svensson
14:15	<b>24-04-053A Coaching Researchers to Write Successful Grant Proposals</b> <i>Gold Hall, Level 0</i> Chair: Soile Haverinen
14:15	<b>Coaching Researchers to Write Successful Grant Proposals</b> » Robert Porter
14:15	<b>PK-5 Pecha Kucha Session 5</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Yulia Matskevich
	<b>Female Leaders in Research Administration and Management</b> » Aurelija Povilaike
	<b>LGBT+ and the challenges of internationalisation – unfolding gender and diversity</b> » Jakob Feldtfos Christensen
	<b>Creating Inclusive Research Environments: How essential are inclusive work environments and approaches to “Building and Sustaining Excellent Research Support”?</b> » Annette Hay

14:15	<b>PK-6 Pecha Kucha Session 6</b> <i>Silver Hall, Level 0</i> Chair: Nik Claesen
	<b>Growing a Research Culture in an Irish Technological University</b> » Amir Tabakovic, Paul Hynds, and John Donovan
	<b>Towards a professional association for people working on grant support in the Netherlands.</b> » Quirijn Backx, Yvonne Gerhards, Martijn Gerretsen, Christian Jagersma, Edwin Kanters, Frans Van Nieuwpoort, Laura Pander, Ellen Schenk, and Annemarie Vastenhouw-van der Linden
	<b>Grasp the Nettle:Critical Choices for Research Support Structures</b> » Peter Scott and Jan Andersen
	<b>Mapping of the Portuguese Network of Research Support Professionals</b> » Madalena Martins, Cristina Oliveira, Helena Mendes, José Avelino Silva, Teresa Costa, and Cláudia Oliveira
15:15	<b>Coffee Break</b> <i>Grand Hall 1 - Level -1</i>
15:45	<b>26-02-058A Supporting Faculty in Proposal Development and Collaboration</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Doris Alexander
15:45	<b>Supporting Faculty in Proposal Development and Collaboration</b> » Anthony Ventimiglia and Georgette Sakumoto
15:45	<b>26-03-059A A new sharing model for research funding support in a constrained environment</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Astrid Souren
15:45	<b>A new sharing model for research funding support in a constrained environment</b> » Eleonora Zuolo, Lucie Guilloteau, and Marinela Popa-Babay





15:45	<b>26-04-055A Leveraging partnerships for market replication in H2020 projects: role of US partners</b> <i>Gold Hall, Level 0</i> Chair: Anja Hegen	16:15	<b>26-02-058B The Faculty Research Office: from service centre to nerve centre</b> <i>Meeting Studio 213-215, Level +2</i> Chair: Doris Alexander
15:45	<b>Leveraging partnerships for market replication in H2020 projects: role of US partners</b> » Lance Leverette and Yulia Matskevich	16:15	<b>The Faculty Research Office: from service centre to nerve centre</b> » Douglas Macnicol
15:45	<b>26-05-061A How to function as the ultimate RMA support system for your ERC candidates</b> <i>Silver Hall, Level 0</i> Chair: Katrin Reschwamm	16:15	<b>26-03-059B Deepening and Broadening Institutional Partnerships - Key Success Factors</b> <i>Meeting Studio 214-216, Level +2</i> Chair: Dr. Laurent Servant, Deputy Vice President, International Affairs, University of Bordeaux
15:45	<b>How to function as the ultimate RMA support system for your ERC candidates</b> » Yoram Bar-Zeev and Yasmin Wachs	16:15	<b>Deepening and Broadening Institutional Partnerships - Key Success Factors</b> » Drew Knight and Veronique Debord-Lazaro
15:45	<b>PK-7 Pecha Kucha Session 7</b> <i>Meeting Studio 211-212, Level +2</i> Chair: Dr Beatriz Balino, University of Bergen	16:15	<b>26-04-060B It's always MONEY in Bethesda! Foreign applications to NIH</b> <i>Gold Hall, Level 0</i> Chair: Anja Hegen
	<b>The Profile Doctors: Help to build your publication - CV online</b> » Marta Zygmuntowska, Susanne Mikki, Kathrine Cohen, Beatriz Balino, Vibeke Kyrkjebø Irgan, and Katie Anders	16:15	<b>It's always MONEY in Bethesda! Foreign applications to NIH</b> » Beth Brittan-Powell and Dennis Paffrath
	<b>"Is good role understanding a key to better services? – Lessons learned from pilot training programme for research support staff"</b> » Linn Stoelan and Konstantinos Chilidis	17:00	<b>28-04-062A Getting Ready for the Next Framework Programme (2021 to 2027)</b> <i>Gold Hall, Level 0</i> Chair: Evelina Brännvall
	<b>Developing a Research Driven, Global Service Learning Approach to Graduate Education in Research Administration</b> » Angela White-Jones	17:00	<b>Getting Ready for the Next Framework Programme (2021 to 2027)</b> » Sean Mccarthy
	<b>Hiring the right Research Office staff: a project management strategic process</b> » Stefania Grotti and Stefania Suevo	18:00	<b>29-04-063A RMA, INORMS, Closing, Next Year</b> <i>Gold Hall, Level 0</i> Chair: Sharon Bailey